



March 17, 2020

Dear Valued Customer,

Paramount Tube continues to monitor the impact of the novel coronavirus (COVID-19) and the evolving global crisis. Our leadership team is committed to ensuring the safety of our employees, suppliers and customers. As such, we are following all the CDC's guidelines. We are also limiting face-to-face meetings with customers and suppliers until further notice.

Additionally, we are working closely with all our suppliers to identify any potential risk to our supply chain. Currently, we are not experiencing any material shortages and our U.S. facilities are fully operational. But this could change if the virus continues to spread throughout North America. We will notify you immediately if the situation changes or we expect changes in lead-time.

If you have purchase orders that you intend on placing for delivery in March or April please place those orders sooner rather than later. This will help us fully understand the raw material requirements as we work with suppliers during this crisis. Continue to work directly with your customer service representative as they are the best source of order and delivery information.

We are putting a priority on the health and wellbeing of our employees, our customers, and our partners and appreciate your patience and understanding.

Regards,

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